

Appendix D

Please note that the data used in this report does not reflect the current performance of the council and is only used for demonstration purposes

MODEL Section of Lancaster City Council Corporate Measures - Quarter 2 (17/18) Report

Measure Information					Quarter 1 (17/18)		Quarter 2 (17/18)		Comments
Indicator	High/Low/N eutral	Owner	Frequency	Target	Actual	Direction of Travel	Actual	Direction of Travel	
Clean and Green Places									
Outcome: High standards of cleanliness maintained									
Number of fly tipping reports actioned within 5 days	High is Good	Will Griffith	Quarterly	500	423	↑	550	↑	
Number of fly tipping enforcement notices upheld	High is Good	Helena Lewis	Quarterly	4000	3530	↑	4000	↑	
Percentage satisfaction with the cleanliness of our streets and pavements	High is Good	Will Griffith	Quarterly	90%	92%	↑	90%	↓	
Percentage of household waste recycled	High is Good	Helena Lewis	Quarterly	50%	60%	↑	70%	↑	
Outcome: Minimising impact on the environment									
Diesel consumption - vehicle fleet (Litres)	Low is Good	Elliott Grimshaw	Yearly	45000.0	486912.80	↓	486912.80	→	
Outcome: Parks and open spaces are well maintained									
Number of parks achieving the 'Green Flag' award	High is Good	Will Griffith	Yearly	4	2	↓	2	→	
Number of volunteer groups supporting parks and open spaces	High is Good	Will Griffith	Yearly	4	2	↓	3	↑	
Number of hours provided by volunteers at parks and open spaces	High is Good	Will Griffith	Yearly	4	2	↓	4	↑	
Percentage of people satisfied with our parks and open spaces	High is Good	Will Griffith	Yearly	85%	95%	↑	95%	→	